SUMMARY	Webex Basic	Webex Standard	Webex Premium
	Meeting Participant Capacity: 100 Meeting Duration: <40 Min Cloud Meeting Recording: 0 Data Retention: Default 1 yr	Meeting Participant Capacity: 100 Meeting Duration: 24 hours Cloud Meeting Recording: 0 Data Retention: Default 1 yr	Meeting Participant Capacity: 1000 Meeting Duration: Unlimited Cloud Meeting Recording: 10GB* Data Retention: Default 1 yr
CALLING*			
Place Audio Call	✓	✓	✓
Receive Audio Call	✓	✓	✓
Place Video Call	✓	✓	✓
Receive Video Call	✓	✓	✓
Dialpad	✓	✓	✓
Merge (3-Way Audio Call)	✓	✓	✓
Conference (3-Way Audio Call)	✓	✓	✓
Mute/Unmute	✓	✓	✓
Hold/Resume	✓	✓	✓
Call Transfer (Attended, Blind)	✓	✓	✓
Sharing - Screen, application	✓	✓	✓
Remote Desktop Control	✓	✓	✓
Call Pull	✓	✓	✓
Group Call Park / Retrieve	✓	✓	✓
Call Pickup	✓ (Desktop Only)	✓ (Desktop Only)	✓ (Desktop Only)
Call Push Notifications (Mobile)	✓	✓	✓
Seamless call handover between networks	✓	✓	✓
Call Center Agent- App capabilities			
Agent Login/logout	✓	✓	✓
Agent Set Availability Status	✓	✓	✓
Call Settings			
Do Not Disturb - native, across all devices	✓	✓	✓
Call Forward - Always	✓	✓	✓
Call Forward - Busy**	✓	✓	✓
Call Forward - No Answer**	✓	✓	✓
Call Forward - Not Reachable**	✓	✓	✓
Simultaneous Ring**	✓	✓	✓
Sequential Ring**	✓	✓	✓
Hide Number/Block My Caller ID**	✓	✓	✓

	Webex Basic	Webex Standard	Webex Premium
Voice Messaging Settings**	✓	✓	✓
Call Waiting**	✓	✓	✓
Anonymous Call Rejection**	✓	✓	✓
Automatic Callback**	✓	✓	✓
Video Call - Virtual Background	✓	✓	✓
Background Noise Reduction	✓	✓	✓
Music Mode	✓	✓	✓
Personal Contacts			
View All Contacts	✓	✓	✓
Add New Contacts	✓	✓	✓
Manage Favorites	✓	✓	✓
Manage Groups	✓	✓	✓
View Profile	✓	✓	✓
Search			
Outlook Contact Search	✓ (Desktop Only)	✓ (Desktop Only)	✓ (Desktop Only)
Local Mobile Contact Search	✓	✓	✓
Google Contact Search	✓ (Mobile Only)	✓ (Mobile Only)	✓ (Mobile Only)
BroadWorks Enterprise Directory Search	✓	✓	✓
Group Common List and Personal Directory Search	✓	✓	✓
MESSAGING			
Presence			
Calling Presence (On Call)	✓	✓	✓
Meeting Presence (in Meeting, Presenting)	✓	✓	✓
Presence (Active, Last Active)	✓	✓	✓
Manually Set Presence - Do Not Disturb	✓	✓	✓
Personal Message Status	✓	✓	✓
Basic Messaging Features			
Chat - View History	✓	✓	✓
Chat - Delete Space	✓	✓	✓
Chat - Delete Message Thread	✓	✓	✓
Chat - Delete Individual Message	✓	✓	✓
Chat - Mark As Viewed	✓	✓	✓
1-1 Chat	✓	✓	✓
Spaces (Group Chat)	✓	✓	✓

	Webex Basic	Webex Standard	Webex Premium
Read Reciept	✓	✓	✓
Hide availability status	✓	✓	✓
Is Typing Indicator	✓	✓	✓
File Sharing	✓	✓	✓
Screen capture	✓	✓	✓
Filters	✓	✓	✓
Mentions	✓	✓	✓
Message fowarding between a Space	✓	✓	✓
Set a custom status	✓	✓	✓
Search within a Space	✓	✓	✓
Pin Messages in a Space	✓	✓	✓
Send a Space Link	✓	✓	✓
Mark as Unread	✓	✓	✓
Rich Text	✓	✓	✓
Quoting	✓	✓	✓
Threading	✓	✓	✓
Edit Messages	✓	✓	✓
Drag & Drop Files	✓	✓	✓
Gifs	✓	✓	✓
Emojis & Emoticons	✓	✓	✓
Reactions	✓	✓	✓
Mark as Viewed	✓	✓	✓
Favorites	✓	✓	✓
Embedded Previews (pdf, gifs)	✓	✓	✓
Embedded Video Playback	✓	✓	✓
Push Notifications	✓	✓	✓
SMS (add-on with additional costs)	✓	✓	✓
Custom Space Notification-Off/On/@mentions only	✓	✓	✓
Add Integrations & Bots to Spaces	✓	✓	✓
File Viewer - Show file in Conversation	✓	✓	✓
File Viewer - Download	✓	✓	✓
External Participant Indicator	✓	✓	✓
Space member management	✓	✓	✓
Inter-team/org messaging	✓	✓	✓

	Webex Basic	Webex Standard	Webex Premium
Keyboard shortcuts	✓	✓	✓
Personalize message notification sounds	✓	✓	✓
Advanced Messaging Features			
Schedule Space Meeting with everyone in Space	✓	✓	✓
Add link shortcut to a Space	✓	✓	✓
Space cover photo	✓	✓	✓
Sharing- screen, application, whiteboard, annotation	✓	✓	✓
Embedded Apps	✓	✓	✓
Moderator - Add / Remove people	✗	✗	✓
Moderator - Edit space name	✗	✗	✓
Moderator - Add / Remove Moderator	✗	✗	✓
Moderator - Edit space image	✗	✗	✓
Turn On Announcement Mode	✗	✗	✓
MEETINGS			
Common Meeting Features			
Meeting Participant Capacity	100	100	1000
Personal Meeting Room (PMR)	✓	✓	✓
Webex (PMR & Scheduled) meeting scheduling	✓	✓	✓
In-app meeting scheduling	✓	✓	✓
Desktop Sharing	✓	✓	✓
Application Sharing	✓	✓	✓
Screen Sharing on Mobile	✓	✓	✓
Whiteboard	✓	✓	✓
Annotation	✓	✓	✓
One-click & Scheduled meetings	✓	✓	✓
Join via VoIP	✓	✓	✓
HD video	✓	✓	✓
Full screen and gallery view	✓	✓	✓
Mute all/participant	✓	✓	✓
Dismiss all/participant	✓	✓	✓
In-meeting participant search	✓	✓	✓
Multi-party Chat	✓	✓	✓
Web Guest Experience	✓	✓	✓
Video Layout options (5x5 grid, stack, side by side, full screen)	✓	✓	✓

	Webex Basic	Webex Standard	Webex Premium
Virtual backgrounds	✓	✓	✓
Background noise reduction	✓	✓	✓
Music Mode	✓	✓	✓
Animated meeting reactions	✓	✓	✓
Gestures	✓	✓	✓
Raise Hand	✓	✓	✓
Breakout Sessions	✓	✓	✓
Notes	✓	✓	✓
Polling	✓	✓	✓
Meetings Recording	Local	Local	Cloud + Local
Meetings Site Access	✓	✓	✓
Support pairing with Cisco Webex Devices	✓	✓	✓
Connect to Google or O365 Calendar Service	✓	✓	✓
Advanced Meeting Features			
Call In Audio (Toll Named User)	✗	✓	✓
Personal Conference Number (PCN)	✗	✓	✓
Join from a video system (CMR)	✗	✓	✓
Immersive Share (Show me in front of presentation)	✗	✓	✓
Default Presenter Controls for all Attendees	✗	✗	✓
Remote Desktop Control	✗	✗	✓
Enable Content sharing with External Integrations	✗	✗	✓
Let other users schedule meetings on their behalf	✗	✗	✓
Delegate your meetings (Cohost, In-meeting host control)	✗	✗	✓
Manage as Cohost	✗	✗	✓
Media Quality Statistics	✗	✓	✓
Personal Insights	✗	✓	✓
Webex Assistant	✗	✓	✓
Closed Captions	✗	✓	✓
Recording Transcriptions	✗	✗	✓

	Webex Basic	Webex Standard	Webex Premium
ADDITIONAL			
Accessibility			
Color Contrast	✓	✓	✓
Dictation (Chat Message Entry)	✓	✓	✓
Screen Reader	✓	✓	✓
Keyboard Navigation	✓ (Desktop Only)	✓ (Desktop Only)	✓ (Desktop Only)
Text Size	✓ (Mobile Only)	✓ (Mobile Only)	✓ (Mobile Only)

Notes

Meeting Cloud Storage limit is per site

**Supported through Call Settings Web View*

***All calling behavior is provided by Telesystem Blue Switching Platform and licensed separately.*