

# **Blue Platform**



These Quick Tips apply to Poly Edge E Series **Phones** 

## **Home Screen**

Displays menu options for settings and device information for all Poly Edge E Series Phones



## Place a Call

You can only have one active call in progress on your phone

» Do one of the following:

## To place a call:

- Pick up the handset, enter the phone number, and press Send.
- Press **(1)** or **(Q)**, enter the phone number, and press Send.
- Enter the phone number, press **Dial**, and pick up the handset.
- Enter the phone number and press **(10)** or **(10)**.

- Press the line key, enter the phone number, and select Send.
- Select **New Call**, enter the phone number, and press Send.

## **Answer a Call**

You can answer a call using the handset, speakerphone, or a headset.

#### To answer a call:

- » Do one of the following:
  - > To answer with the speakerphone, press (1) or press the **Answer** softkey.
  - > To answer with the handset, pick up the handset.
  - > To answer with a headset, press (1).

## **End a Call**

You can only end active calls. To end a held call. you must resume the call first.

#### To end an active all:

» Replace the handset in the cradle, press 🕕 or (0), or press the End Call softkey.

#### To end a held call:

- 1 Highlight the held call and press **Resume**.
- 2 Press End Call.

## **Hold and Resume a Call**

You can have multiple calls on hold and resume a call at any time.

#### To hold a call:

» Highlight the call and press the **Hold** softkey or press 🐫 .

#### To resume a call:

» Highlight the call and press the **Resume** softkey or press \u00e4 .

## **Transfer a Call**

You can transfer calls to any contact.

#### To transfer a call:

- 1 Press and hold the **Transfer** softkey or press (f.).
- 3 Choose Blind or Consultative.
- 4 Dial a number or choose a contact.

If you chose **Blind**, the call is transfered immediately.

5 If you chose **Consultative**, press the Transfer softkey or press (4) after speaking with your contact.

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## **Manage Pages**

New pages are automatically added to the Home screen of your phone when you exceed the physical line key limit. Use the **Pagination** key to move between the pages, set the default page, and delete pages when you no longer need them

#### **Move Between Pages**

» Press the **Pagination** key to move between pages 1-4.



#### Set a Default Home Page

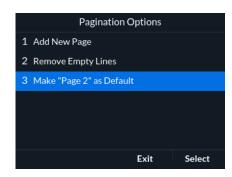
Use the **Pagination** key to set a new Default Home page.

## To set a Default Home page:

1 Move to the page you want to set as the new Default Home page.



- 2 Long press the **Pagination** key.
- **3** From the **Pagination Options** window, select Make "Page N" as Default (where N=new page).



Your new Default Home page displays with a white dot above the page indicator.



## **View Page Activity**

A line displays under the page indicator of a hidden page that has activity. Use the Pagination key to access the page.

Note which page has the activity notification line under the page indicator).



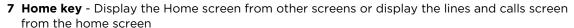
2 Move to the hidden page.

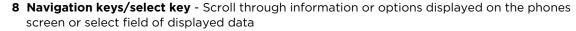
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# **Key Overview**

- 1 Hook switch Holds the handset and ends calls
- 2 Line keys Select a phone line, view calls on a line or quickly call a favorite contact.
  - \* Note: Edge B10 and edge B20 phones have two-line keys. Edge B30 phones have four-line keys
- 3 Back Key Return to the previous screen
- 4 Status indicator Alerts you to changes in the phones status such as missed calls voicemails and call status
- **5 Page Key** Enables you to navigate between virtual line keys
- **6 Softkeys** Select context-sensitive keys that display along the bottom of screen.





- 9 Headset key Place and receive calls through a headset.
- 10 Speakerphone key Place and receive calls using
- 11 Mute key Mute or unmute the microphone during an active call
- 12 Dialpad Enter numbers, letters, and special characters. Use the Dialpad keys to select menu items that have index numbers.
- 13 Volume key Adjust the volume of the handset, headsets, speaker, and ringer.
- **14 Transfer key** Transfer an active call to a contact
- 15 Hold key Hold an active call or resume a held call

